

NORTHS CAMMERAY — TICKETING TERMS & CONDITIONS

By purchasing or using a ticket to an event at Norths Cammeray, patrons acknowledge and agree to the following Terms & Conditions.

TICKET PURCHASES

1. You must be 18 years of age or older to purchase tickets online.
2. Patrons are responsible for checking all event details, including the event date, time and ticket selection, before completing their purchase.
3. Tickets must not be resold or offered for resale at a premium or through an unauthorised third-party platform. Norths Cammeray reserves the right to refuse entry where a ticket has been obtained through an unauthorised resale channel.

PATRONS UNDER 18

4. Persons under 18 years of age may attend events designated as **All Ages**, provided that they:
 - a. Remain in the company and supervision of a responsible adult at all times;
 - b. Hold a valid ticket to the event, along with the accompanying responsible adult;
 - c. Do not enter any restricted area of the Club;
 - d. Do not participate in gambling activities; and
 - e. Do not purchase or consume alcohol.
5. Individual events may be subject to additional age restrictions or entry conditions, which will be communicated at the time of booking where applicable.

IDENTIFICATION & ENTRY

6. Valid proof of age and identification may be required as a condition of entry and must be produced upon request.
7. Patrons must comply with all applicable Club entry requirements and reasonable directions given by Norths Cammeray staff.
8. Norths Cammeray reserves the right to refuse admission or require a patron to leave the premises where the patron is intoxicated, behaving in a disorderly, offensive or unsafe manner, fails to comply with Club rules or staff directions, or where otherwise permitted by law.

9. Where entry is refused or a patron is removed due to their conduct or failure to comply with these conditions, a refund will not be provided.

REFUNDS & EXCHANGES

10. Tickets are non-refundable and cannot be exchanged for change of mind, inability to attend or incorrect booking selection, except where required by law.
11. In exceptional circumstances, including genuine emergencies, a request for a refund or exchange may be submitted for consideration by Norths Cammeray senior management. Any such request will be assessed on a case-by-case basis and approval is at management's discretion, subject to applicable consumer law.
12. Submitting a request does not guarantee that a refund, credit or exchange will be provided.

EVENT CHANGES, CANCELLATIONS AND POSTPONEMENTS

13. Norths Cammeray reserves the right to make reasonable changes to an event, including changes to performers, performance times or other event details, due to illness, unforeseen circumstances or other unavoidable causes.
14. If an event is cancelled or postponed, ticket holders will be advised of the available options in accordance with applicable consumer law.
15. A change to supporting performers, event content or other minor event details does not automatically entitle a ticket holder to a refund.

LATE ARRIVALS

16. Patrons arriving after a performance has commenced may be required to wait until a suitable break in the performance before being admitted.
17. Admission of latecomers will be at the discretion of venue management and may vary depending on the nature of the performance.

PHOTOGRAPHY AND RECORDING

18. Unauthorised professional photography, video recording or audio recording may be prohibited during performances.
19. Patrons must comply with any event-specific photography or recording restrictions and any reasonable directions provided by venue staff or event representatives.

ALCOHOL

- 20. Alcohol purchased outside Norths Cammeray must not be brought onto the licensed premises.
- 21. Any patron found in possession of unauthorised alcohol may be refused entry or required to leave the premises. Where a patron is removed for breaching this condition, no ticket refund will be provided.

PATRON CONDUCT AND VENUE RULES

- 22. Patrons must behave in a responsible manner and comply with all Club rules, licensing requirements, safety procedures and reasonable directions from Norths Cammeray staff.
- 23. Norths Cammeray reserves the right to refuse entry or remove any patron whose behaviour may affect the safety, comfort or enjoyment of other patrons, staff or performers.

GENERAL

- 24. These Terms & Conditions should be read together with any additional conditions communicated for a specific event.
- 25. Nothing in these Terms & Conditions is intended to exclude, restrict or modify any rights or remedies available to consumers that cannot lawfully be excluded under Australian Consumer Law.

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